



Virtual Care at Your Fingertips

With **Express Care Online**, you and your eligible dependents can connect live with a Cleveland Clinic Canada nurse practitioner from anywhere in Canada for medical advice, diagnoses, prescriptions, specialist referrals and more.

Available 24/7 across Canada¹, Express Care Online offers fast, secure and convenient care for non-emergency issues like the flu, rashes and much more — with no appointment needed.

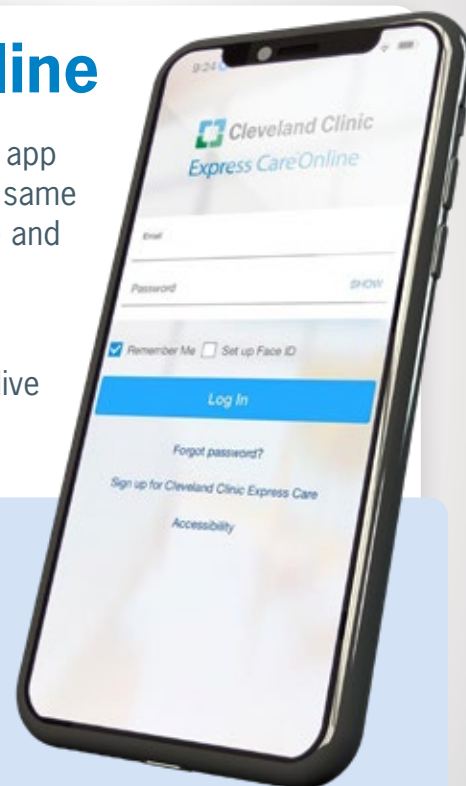
How to Access Express Care Online



Step 1: Download the free Cleveland Clinic Express Care mobile app and register for an account. Enter your personal details, use the same email address as your Homewood EFAP portal as your username and choose a password.



Step 2: When prompted, enter your invitation code and select “**Virtual Care On-demand.**” Follow the instructions to connect live with a nurse practitioner.



Commonly Treated Conditions:



- Common cold
- Asthma
- Strains and sprains
- Pink eye
- Upper respiratory illness
- Mental health concerns
- Bronchitis
- Minor burns
- Painful urination
- Rashes
- Sinus infections
- Allergies (seasonal)
- Influenza
- And more

Experience peace of mind with unparalleled convenience, high-quality care and personalized wellness services from Cleveland Clinic Canada through your Homewood Health EFAP plan.

Questions?

1.844.338.3355

expresscarecanada@ccf.org



¹Québec Express Care Online services are available from 7 a.m. – 7 p.m. EST/EDT every day, except on statutory holidays.